

Common Student & Parent FAQs – Mobile Phone Policy

Student Questions

1. Can I use my phone before and after the school day?

As soon as you arrive at school, mobile phones must be switched off and kept in your bag.

Mobile phones cannot be accessed until you leave the school grounds at the end of the day.

2. What if I need to contact my parent/carer during the school day?

In an emergency, you will be able to contact a parent/carer via the school office.

3. What if my parent/carer needs to contact me in the event of an emergency?

In the case of an emergency, your parent/carer can contact the school via the front office.

A message will then be passed on to you, if required.

4. What if the school goes into lockdown or lockout?

In the event of a lockout or lockdown, the school will make your parents or carers aware of the situation, if required. If needed, your parents can also contact the school via the front office.

5. I use my phone to purchase food from the canteen or buy uniform items.

Students are requested to bring an EFTPOS/debit card or cash to school to make cashless transactions.

6. Can I bring my laptop to school?

Yes, this plan only covers mobile phones, wireless ear/head phones and Smart watches.

Laptops used for learning in the classroom are acceptable.

7. I have a job. How can my employer contact me about work shifts?

Students should alert their employers about the school's mobile phone policy and advise that they may not see any messages the employer sends until after school. Alternative methods of contact such as email could also be used.

Parent/Carer Questions

- 1. What if a student does not comply with the mobile phone plan and accesses it at during the school day?**

Students will be made aware of the new school procedures ahead of Term 4 and will be required to comply with them. As with all school procedures, student refusal will result in appropriate action being taken, in accordance with the school's behaviour code/policy.

- 2. What if a student needs to make an urgent phone call home?**

Students will be allowed to call home via the front office in arrangement with teaching staff and school administration support staff.

- 3. What if a student with a medical condition requires their phone to record medical information?**

If your child has special medical requirements, you may apply for an exemption and varied terms of use or arrange a meeting with the school executive to discuss the best options for your child.

- 4. What if the school goes into lockdown or lockout?**

In the event of a lockout or lockdown, you will be notified via phone call or text message. You can also contact the school via the front office using the school's contact information available on the website.

- 5. What happens with mobile phones on excursions?**

Mobile phones are not permitted to be used during school excursions taking place during school hours. If the excursion is overnight or over a number of days and nights, special information will be provided to you via the teacher organising the excursion around the parameters of phone usage from students.

- 6. What happens with mobile phones during sport?**

Sporting activities are considered part of the normal school day. Therefore, mobile phones are not permitted.

- 7. How will the school manage the administration of parent enquiries?**

Schools will connect with parents in the usual ways ie. email, phone calls, and can be contacted via the front office.

8. Can students access their phones during private study or minimally supervised periods?

Students will not be permitted to access their phones during the school day.

9. What if my child needs to purchase food at the canteen?

Students are requested to bring an EFTPOS/debit card or cash to school to make cashless transactions.

10. What if my child needs to use their phone for classwork?

Students will not be using their phone for classwork.

Laptops are more suitable and conducive to student learning.

11. What happens if my child is in sick bay and the school has arranged a parent to pick them up?

Students in sick bay are monitored and communicated with by office staff. Please contact the front office.

12. Will the school send a message to my child if I need to contact them?

Messages from parents/carers to students will be passed on in the case of an emergency.

13. Will my child be allowed to call me?

If they need to urgently call a parent/carer, they must advise their teacher, who will work with the front office to contact a parent/carer if required.

14. Can students use laptops during breaks?

Yes, Laptops used for learning are not included.

15. What if my child chooses to leave their phone at home?

There is no requirement or need to bring a mobile phone or related accessories to school.